

RIB CX Overview

Previously known as Project Centre and first developed in Sydney in 1997, RIB CX is a comprehensive construction project management platform designed to streamline communication, manage project documentation, and maintain quality across all phases of construction. With modules for correspondence, document control, tenders, contracts administration, quality control, and defect management, RIB CX empowers project teams to stay connected, reduce risk, and deliver projects more efficiently. By centralising data and enabling real-time insights, CX provides the visibility and control needed to drive project success from planning & design to delivery & handover.

How RIB CX Delivers Efficient Project Management



Centralised Collaboration

Connect all stakeholders in a single source of truth for greater transparency and accountability.



End-to-End Visibility

Gain real-time insights into project performance, documentation status, and compliance—across every phase of the project lifecycle.



Enterprise-Grade Security

Protect your data with Microsoft Azure hosting, role-based access controls, encryption protocols, and regular backups. Suitable for Government and Defence projects.



Configurable Workflows

Streamline key processes with custom forms, approvals, and workflows tailored to your unique project requirements.



Built for Mobility

Empower field teams with mobile access to tasks, drawings, inspections, and reports - whether on-site or in the office.



Audit-Ready Compliance

Maintain a clear, traceable history of decisions, actions, and approvals with built-in audit trails. Everything is organised and streamlined for handover, making the process efficient and stress-free.

RIB CX Unique Advantages

RIB CX Building Blocks

At the heart of RIB CX is a flexible set of building blocks - SmartForms, Metadata, and an Automation Engine - that power every module across the platform. Changes to forms, workflows, and dashboards are applied automatically system-wide, ensuring consistency and saving time. With the Modern Forms Editor, teams can easily manage their own updates - making customisation simple and scalability effortless.

Smart Forum-Based Technology

RIB CX replaces fragmented communication with its smart, forum-based technology. Easily identify collaborators, status updates, correspondence and associated documents on a single form. A full audit trail is just one click away making the handover process seamless and automated.

More Configuration Options

Customers can design their own template, imbed sequential workflows, manage permission controls and add reportable fields as needed. This flexibility provides our customers with more control, more automation and meaningful real time reporting to make better decisions in a timely manager.

Locally Hosted and Supported

Rest assured that your data is locally hosted, managed and supported by our team in Australia. Our customers benefit from our dedicated Account Management and Customer Success teams ensuring a smooth implementation and after sales support. We partner with our customers to ensure their business goals are met, and that RIB CX evolves with the ever changing industry requirements.





The RIB CX Value Proposition



RIB CX - End to End Solution

Managing all your processes across the project lifecycle | A single source of truth for all project stakeholders





| Choose What You Need With RIB CX's Modular Platform | |
|---|---|
| Module | Description |
| Correspondence | Centralises all project communications using form-based technology, ensuring all stakeholders stay informed and aligned. |
| Publication Space (Document Control) | Provides secure, user-based permissions access to project documents, with version tracking to ensure accurate, up-to-date information is shared across teams. |
| Tenders (Procurement) | Simplifies the tendering process by managing bids, quotes, and supplier communications in one place. |
| Contracts Administration | Streamlines contract administration with tools for tracking variations, approvals, and budget impacts. |
| Quality | Ensures consistent quality standards through digital ITPs, inspections, and compliance tracking. |
| Defects | Captures, tracks, and resolves defects efficiently, reducing rework and project delays. |

Who Benefits from RIB CX?



Project Managers

CX provides a cloud-based platform for centralised communication, so project managers can easily coordinate tasks, track progress in real-time and mitigate risks effectively.



Quality Managers

CX provides a centralised system for managing digital ITPs, inspections, and non-conformances, enabling quality managers to streamline reporting and maintain compliance.



Commercial Managers

CX provides tools for tendering, streamlined contract management, and cost tracking, helping commercial managers control budgets and minimise financial risks.



Asset Owners

Gain confidence, transparency and cost certainty. RIB CX helps asset owners protect budgets and add long-term value with efficient project management.









Seamless Project Management - Anytime, Anywhere



RIB CX Clients





Want to benefit from intelligent project collaboration and control for construction?



Request My Free RIB CX Product Demo Now





www.rib-software.com/en/rib-cx

Driven by transformative digital technologies and trends, here at RIB we've made it our purpose to propel the industry forward and make engineering and construction more efficient and sustainable.

And through our 60-year industry experience and our truly global footprint of over 550,000 users and 2,700 talents, our vision is to transform our business into a global powerhouse providing innovative software solutions to our core markets putting our people at the heart of everything we do.

Managing the entire project lifecycle from planning to construction and beyond, the development of our powerful portfolio of software solutions is driven by industry expertise, best practice and a passion to remain at the cutting edge of technology. Ultimately, connecting people, processes and data in innovative ways to ensure our customers always complete projects within budget, on time and to quality, while reducing their carbon footprint.

RIB Software is a proud Schneider Electric company.